



Terms & Conditions of boat hire the "company" known as The Boatyard Dedham Ltd.

"persons" "hirers" "customers" are all occupants that occupy the craft during the hire period and whilst in or on company property.

"craft" is the rowing boat and all items attached.

"equipment" is the oars and anything removable, provided to the hirers.

"hire period" includes whilst in or on company property, before entering the craft, during the hire session and after leaving the craft.

"session" is the amount of time the hirer has paid for. Including the grace period of up to 5 minutes.

4 (four) persons maximum - at the discretion of the company we may allow 5 (five) persons if this includes small children and the size and weight distribution is in accordance with our rules.

Liability - all craft and equipment are hired as seen and hired to the users at their own risk. The company accepts no responsibility or liability in any way, for any accidents, loss or damage to the hirers and/or any belongings.

Damage - the hirers shall be responsible for all damage and/or loss suffered to or by the craft and/or equipment during the hire period and will be charged for any damage or loss.

Children under the age of 16 must be accompanied by an adult at all times during the hire period.

Security deposit - the company requires a security deposit to hire a boat, it will be refunded when the boat is returned in the same condition it was hired and on time. The company reserves the right to ask for proof of age/identity and may double the deposit in the event of single sex groups/parties.

Late returns - the hirers must return the craft and equipment at the end of their session. It is the responsibility of the hirers to take note and remember the time, loss of ticket(s) will not be accepted for late return. **Charges will apply for late return** and the hirers are liable for these charges. £7.50 for every 15 minutes over, £15 per 30 minutes over. £30 per 1 hour over.

Safety - Do not stand in the craft, remain seated at all times. Do not moor or leave the craft anywhere but allocated moorings. **Do not leave the craft unattended.** Try and stay a boat length away from the river banks. Stay at least 10 boat lengths away from the weirs, locks and any other hazards. Do not swim in the river, as the river is unclean and can cause illness. No racing, no water sport games allowed.

Toilets - the boat hire toilets are strictly for hirers only. The restaurant toilets are strictly for restaurant diners only. Toilet access can be restricted or denied at any time by the company.

Car parking - the car park has limited spaces and is strictly for customers only. 3 hour limit in force during peak times. Gates locked and fines will be issued to remove vehicles after hours.

Alcohol - even though alcohol is served on site and allowed in the craft, drink responsibly. Hire will be refused, even after purchase, if the company deem any persons to be intoxicated.

WE WILL NOT TOLERATE ABUSIVE LANGUAGE OR BEHAVIOUR TOWARDS ANY MEMBERS OF STAFF OR OTHER CUSTOMERS - DRUNK, DISORDERLY AND ANTI-SOCIAL BEHAVIOUR WILL BE MET WITH IMMEDIATE REMOVAL FROM THE PREMISES AND THE AUTHORITIES NOTIFIED. EVERYONE HAS THE RIGHT TO WORK IN A SAFE WORKING ENVIRONMENT.

By purchasing a ticket, the company will assume all hirers and persons have read and understood the terms and conditions and agree to them. **NO REFUNDS.**

Any changes or variation to these above terms and conditions are at the companies discretion and may change, at any time without prior notice.